

# DIRECTIONS TO COMPLETE THIS FORM

Please upload the completed form below and email it to BankAccChangeRequests@cardtronics.com.au

- SELF-CASHED sites to complete sections A,B&C
- CIT sites to complete sections **B&C ONLY** 
  - SECTION A Account for ATM Cash Float: Self-cashed sites ONLY. Complete section A to update bank details for Daily Settlements (Cash float).
  - SECTION B Account for Electronic Payments for rebates: Complete section B to update bank details for monthly rebate shared with merchant.
  - SECTION C Direct Debit Authority: Complete section C to provide your authorisation for direct debit.

Kindly attach the bank verification document (bank statement/ copy of cheque or Online screen shot including the Account Name, Account BSB and Account Number) to confirm the change of bank details. Please note that the ABN & Account Name must be the same details as per the current agreement. If the ABN & Account name is different, please contact your account manager to discuss further.

BANKING DETAILS (Please complete accurately according to bank records)

# ACCOUNT HOLDER DETAILS

ATM				
Terminal ID (TID)				
Company				
Name		ACN		
Legal trading		ABN		
name				
Please ensure that the legal trading name reflects the trading name and ABN stipulated in your agreement. If this				

Please ensure that the legal trading name reflects the trading name and ABN stipulated in your agreement. If this has changed, please contact your account manager to discuss further.

# **SECTION A**

### **SECTION B**

ACCOUNT DETAILS FOR ATM CASH FLOAT DAILY SETTLEMENTS		ACCOUNT DETAILS FOR ELECTRONIC PAYMENT OF WITHDRAWAL REBATES		
(Self-Cashing sites Only)				Tick if same as cash float
Bank Name		Bank Name		
Account Name		Account Name		
BSB Number		BSB Number		
Account Number		Account Number		
Please contact our Finance Department on 1300 305 600 if you have any questions regarding the electronic payment of rebates via direct entry or the daily settlement of your cash float.				
Signature		Signing Capacity (Director/Authorised Officer)		
Name (PRINT)		Date		



# **SECTION C**

DIRECT DEBIT AUTHORITY ACCOUNT NAMED BELOW TO PAY CARDTRONICS AUSTRALASIA PTY LTD				
Surname or Company Name		ACN / ABN / ARBN		
Terminal ID (TID)		Email address		
Postal Address				
FINANCIAL INST	ITUTION DETAILS AT WHICH ACC	COUNT IS HELD		
Bank Name				
	COUNT TO BE DEBITED			
Name of Account				
BSB Number		Account Number		
DIRECT DEBIT T	ERMS AND CONDITIONS			
DEFINITIONS				
<ul> <li>Account means the account held at your financial institution from which we are authorised to arrange for funds to be debited.</li> <li>Agreement (in these Direct Debit Terms and Conditions) means this Direct Debit Request agreement between you (the party named above) and us or we (Cardtronics Australasia Pty Ltd, formerly DC Payments Australasia Pty Ltd/ATM Solutions Australasia Pty Ltd, debit user identification number 199064), the debit user you have authorised.</li> <li>Banking day means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.</li> <li>Debit Day means at day other than a Saturday or a Sunday or a public holiday listed throughout Australia.</li> <li>Debit Payment means a particular transaction where a debit is made.</li> <li>Direct Debit Request means a direct debit request between us and you.</li> <li>Your Financial Institution is the financial institution where you hold the account that you have authorised us to arrange to debit.</li> <li>1. DEBITING YOU ACCOUNT</li> <li>By signing a Direct Debit Request, you have authorised us to arrange for any amount we may debit or charge you to be debited through the Bulk Electronic Clearing system from an account held at the financial institution identified below, subject to these Direct Debit Terms and Conditions. You should refer to the Direct Debit Request and this Agreement for the terms of the arrangement between us and you. If a Debit Day falls on a day that is not a Banking Day, we may direct you financial institution ide debity our account on the following Banking Day. You should ask your financial institution if you are unsure about which day your account on the following Banking Day. You should ask your financial institution if you are unsure about which day your account on a Direct Debit Request at any time by giving you at least fourteen (14) days written notice.</li> <li>3. CHANGES BY YOU</li> <li>3.1. Subject to clauses 3.2 and 3.3, you may change the arrangements under a Direct Debit Request by c</li></ul>				
to be mad a Debit Pa fees or ch method or Payment. correct. 4.2. If we are lia	e in accordance with the Direct Debit Re ayment (a) you may be charged a fee ar arges imposed or incurred by us; and (a arrange for sufficient clear funds to be in You should check your account state able to pay goods and services tax ("GS	equest. If there are in nd/or interest by your f c) you must arrange fo in your account by an a ement to verify that t ST") on a supply made	able in your account to allow a Debit Payment asufficient clear funds in your account to meet financial institution; (b) you may also incurred for the Debit Payment to be made by another agreed time so that we can process the Debit the amounts debited from your account are e in connection with this agreement, then you able for the supply multiplied by the prevailing	



NCR Corporation - Cardtronics Division, Australasia (ABN: 87 097 550 519) Change of Banking Details Request Form

## 5. DISPUTE

- 5.1. If you believe that there has been an error in debiting your account, you should notify us directly on 1300 305 600 and confirm same by notice in writing to us as soon as possible so that we may resolve your query.
- 5.2. If we conclude as a result of our investigations that your account has been incorrectly debited we will respond to your query by arranging for your financial institution to adjust your account (including interest and changes accordingly. We will also notify you in writing of the amount by which your account has been adjusted.
- 5.3. If we conclude as a result of our investigations that your account has not been incorrectly debited we will respond to your query by providing you with reasons and any evidence for this finding.
- 5.4. Any queries you may have about an error made in debiting your account should be directed to us in the first instance so that we can attempt to resolve the matter between us and you. If we cannot resolve the matter you can still refer it to your financial institution which will obtain details from you of the disputed transaction any may lodge a claim on your behalf.

## 6. ACCOUNTS

You should check: (a) with your financial institution whether direct debiting is available from your account, as it is not available on all account offered by financial institutions; (b) your account details which you have provided to us are correct by checking them against a recent account statement; and (c) with your financial institution before completed the Direct Debit Request if you have any queries about how to complete it.

## 7. CONFIDENTIALITY

We will keep any information (including your account details) in your Direct Debit Request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents ho have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information. We will only disclose information that we have about you (a) to the extent specifically required by law; or (b) for the purpose of this Agreement (including disclosing information in connection with any query or claim).

## 8. NOTICE

If you wish to notify us in writing about anything relating to this Agreement, you should write to us at 87 Corporate Drive, Heatherton Vic 3202 or by email to BankAccChangeRequests@cardtronics.com.au. We will notify you by sending a notice by email or ordinary post to the addresses you have given us in the Direct Debit Request. Any email notice will be deemed to have been received immediately and any postal notice two business days after it is posted.

### SIGNATURE

By signing you acknowledge you have read and understood the above direct debit authority and direct debit terms and conditions.

Signature	Capacity Signing (eg, Director / Authorised Officers)	
Name (PRINT)	Date	